

## **ATFS Webinar Series Frequently Asked Questions**

### **I have questions about this webinar series, where do I go for help?**

Feel free to email us your questions at [webinars@forestfoundation.org](mailto:webinars@forestfoundation.org)

### **What do I need to do to sign up?**

Our website ([www.treefarmssystem.org/ATFSwebinarseries](http://www.treefarmssystem.org/ATFSwebinarseries)) list all the upcoming webinars in a box at the top of the page. To register, click on the webinar title or the Register -> link. You will be redirected to a registration form. You will need to fill in your name and email address to sign up. An email with the webinar phone number and web login address will be sent to you. You will also receive an email reminder one day before the webinar. Be sure to save these email and use them on the day of the webinar so you can participate in the webinar.

### **On the day of the webinar, what do I need?**

You will need an internet connection to view the webinar slides and a telephone to call in to hear the audio portion. You will also need either your registration email or the reminder email that list your dial in number and your web login link.

### **Can't I just hear the audio through my computer?**

Unfortunately our online meeting software does not allow for listening to the audio through your computer. To hear the audio, you will need to call into our 1-866 number.

### **I missed the webinar, but I am still really interested in learning more about the subject. What can I do?**

We understand that things come up unexpectedly and you aren't always able to participate in the webinar you signed up for. That is no problem. If you are still interested in the webinar, you can listen to the webinar recording or view the powerpoint slides. These are posted a couple days after the webinar on our website: [www.treefarmssystem.org/ATFSwebinarseries](http://www.treefarmssystem.org/ATFSwebinarseries), scroll down to the bottom of the page to see the most recent recordings.

### **How do I find out about upcoming webinars?**

Please visit our website at [www.treefarmssystem.org/ATFSwebinarseries](http://www.treefarmssystem.org/ATFSwebinarseries) or go to [www.treefarmssystem.org](http://www.treefarmssystem.org) and click on main navigation **Tools & Resources** and then **Webinar Series**.